

# Using online communities of practice to complement health research: experiences from Healthcare Information for All

## Description

**Time: Wednesday February 1, 2-3PM CET**

**Microsoft Teams Registration link: <https://rb.gy/fbgsmk>**

**This webinar is jointly organized by the  
SUPPORT-SYSTEMS and mHEALTH-  
INNOVATE research consortiums**



**UiO : Centre for Development and the Environment**  
University of Oslo



Western Norway  
University of  
Applied Sciences



**NTNU** | Norwegian University of  
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**Healthcare Information For All (HIFA) is a global community of practice with more than 20,000 members worldwide, including health workers, librarians, publishers, researchers, and policymakers.** It aims to improve the availability and use of healthcare information in low- and middle-income countries and protect people from misinformation.

HIFA has recently partnered two health systems research projects funded by the Research Council of Norway

- **SUPPORT-SYSTEMS:** exploring how decision-making processes for health systems strengthening and universal health coverage can be made more inclusive, responsive and accountable
- **mHealth-Innovate:** exploring healthcare workers' informal and innovative uses of mobile phone messaging in LMICs

Specifically, HIFA planned and implemented two in-depth online discussions on the HIFA forums in 2022 to explore and address issues relevant to the two research projects. A recent peer-reviewed publication summarizes the mHEALTH-INNOVATE/HIFA-discussion: <https://rb.gy/ua8qa5>

**This webinar will learn from the research projects' experience with collaborating with HIFA and benefiting from HIFA's vibrant online communities to inform their research processes.** We will also learn from the perspective of participants who contributed to the discussions by sharing their experiential knowledge and reflecting critically on the questions posed by the research projects. These lessons can be valuable for future research projects that might also benefit from using online communities as a source of joint learning and knowledge generation.

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## Programme

Time (CET)	Item
2 – 2.05PM	Welcome
2.05 – 2.15PM	HIFA and research partnerships
2.15 – 2.30PM	<b>Co-producing research processes with HIFA: experiences from two health systems research projects</b> <ul style="list-style-type: none"><li>• mHealth-Innovate: exploring healthcare workers' informal and innovative uses of mobile phone messaging in LMICs</li><li>• SUPPORT-SYSTEMS: exploring how decision-making processes for health systems strengthening and universal health coverage can be made more inclusive, responsive and accountable</li></ul>
2.30 – 2.45PM	<b>Participating in HIFA forums to share knowledge and inform research: motivation, value and ideas for improvement</b>
2.45 – 3PM	Questions

**Presenter**  
**Unni Gopinathan**  
Senior Scientist, Norwegian  
Institute of Public Health

**Neil Pakenham-Walsh,**  
Coordinator of the HIFA  
campaign (Healthcare  
Information For All)

Co-director of the Global  
Healthcare Information  
Network

**Claire Glenton**  
Professor of Evidence-Based  
Practice, Western Norway  
University of Applied Sciences

**Unni Gopinathan**  
**Venus Mushininga,** Program  
Manager, NCDs, Ministry of  
Health and Child Care,  
Zimbabwe

**Tarry Asoka,** Independent  
consultant in health and  
development

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